

AYS Telephone Operator- Order Taker at Marriott

[Apply Now](#)

Company: JobWebKenya

Location: Kenya

Category: office-and-administrative-support

Job Description

(adsbygoogle = window.adsbygoogle || []).push({});

Marriott International is a leading global lodging company based in Bethesda, Maryland, USA, with more than 4, properties in 79 countries and reported revenues of nearly \$14 billion in fiscal year . Its heritage can be traced to a root beer stand opened in Washington, D.C., in by J. Willard and Alice S. Marriott. The company operates and franchises hotels and licenses vacation ownership resorts under 19 brands, including: Marriott Hotels, The Ritz-Carlton, JW Marriott, Bulgari, EDITION, Renaissance, Gaylord Hotels, Autograph Collection, AC Hotels by Marriott, Moxy Hotels, Courtyard, Fairfield Inn & Suites, SpringHill Suites, Residence Inn, TownePlace Suites, Protea Hotels, Delta Hotels and Resorts, Marriott Executive Apartments and Marriott Vacation Club. Marriott has more than , people working worldwide at managed or franchised properties and corporate offices. Marriott has been consistently recognized as a top employer and for its superior business ethics. The company also manages the award-winning guest loyalty program, Marriott Rewards® and The Ritz-Carlton Rewards® program, which together surpass 49M members. Marriott is consistently recognized as a top employer and for its superior business operations, which it conducts based on five core values: put people first, pursue excellence, embrace change, act with integrity, and serve our world.

POSITION SUMMARY

Answer, record, log, and process all guest calls, requests, questions, or concerns.

Operate telephone switchboard station. Process guest requests for wake-up calls,

screening calls, do not disturb, call forwarding, conference calls, TDD relay calls, and non-registered guest calls. Advise guest of any messages received.

Monitor busy or unanswered lines, check back with callers on hold to update status, and offer to take a message.

Receive, record, and relay messages accurately, completely, and legibly.

Activate/deactivate guest room message lights as appropriate. Instruct guests on how to access the internet; transfer guests with problems to provider's customer support line. Test communications equipment to ensure it works properly.

Respond to special requests from guests with unique needs.

Contact appropriate individual or department as necessary to resolve guest call, request, or problem. Follow up with guests to ensure their requests or problems have been met to their satisfaction. Dispatch bell staff or valet staff as needed.

[Apply Now](#)

Cross References and Citations:

- 1. AYS Telephone Operator- Order Taker at MarriottCounselorjobs Jobs Kenya Counselorjobs ↗**
- 2. AYS Telephone Operator- Order Taker at MarriottEconomicjobs Jobs Kenya Economicjobs ↗**
- 3. AYS Telephone Operator- Order Taker at MarriottProjectmanagementjobs Jobs Kenya Projectmanagementjobs ↗**
- 4. AYS Telephone Operator- Order Taker at MarriottEgyptjobs Jobs Kenya Egyptjobs ↗**
- 5. AYS Telephone Operator- Order Taker at MarriottParisjobs Jobs Kenya Parisjobs ↗**
- 6. AYS Telephone Operator- Order Taker at MarriottViennajobs Jobs Kenya Viennajobs ↗**
- 7. AYS Telephone Operator- Order Taker at MarriottEgyptjobs Jobs Kenya Egyptjobs ↗**
- 8. AYS Telephone Operator- Order Taker at MarriottBluecollarjobs Jobs Kenya Bluecollarjobs ↗**

9. AYS Telephone Operator- Order Taker at MarriottSeouljobs Jobs Kenya Seouljobs ↗
10. AYS Telephone Operator- Order Taker at Marriott Presidentjobs Jobs Kenya Presidentjobs ↗
11. AYS Telephone Operator- Order Taker at Marriott Contentwriterjobs Jobs Kenya Contentwriterjobs ↗
12. AYS Telephone Operator- Order Taker at Marriott Shenzhenjobs Jobs Kenya Shenzhenjobs ↗
13. AYS Telephone Operator- Order Taker at Marriott Sciencejobsnearme Jobs Kenya Sciencejobsnearme ↗
14. AYS Telephone Operator- Order Taker at Marriott Chilejobs Jobs Kenya Chilejobs ↗
15. AYS Telephone Operator- Order Taker at Marriott SportsjobsJobs Kenya Sportsjobs↗
16. AYS Telephone Operator- Order Taker at Marriott ExecutivejobsnearmeJobs Kenya Executivejobsnearme↗
17. AYS Telephone Operator- Order Taker at Marriott Automationjobs Jobs Kenya Automationjobs ↗
18. AYS Telephone Operator- Order Taker at Marriott Jobsinindia Jobs Kenya Jobsinindia
19. Ays telephone operator- order taker at marriott Jobs Kenya ↗
20. AMP Version of Ays telephone operator- order taker at marriott ↗
21. Ays telephone operator- order taker at marriott Kenya Jobs ↗
22. Ays telephone operator- order taker at marriott Jobs Kenya ↗
23. Ays telephone operator- order taker at marriott Job Search ↗
24. Ays telephone operator- order taker at marriott Search ↗
25. Ays telephone operator- order taker at marriott Find Jobs ↗

Source<https://ke.expertini.com/jobs/job/ay-s-telephone-operator-order-taker-at-marriott-kenya-jobwebkenya-f1ac1f4b7e/>

Generated on: 2024-05-05 by Expertini.Com