# Kenya Jobs Expertini®

# **Branch Managers at Progressive Credit**

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Company: JobWebKenya Location: Kenya Category: other-general

#### **Job Description**

(adsbygoogle = window.adsbygoogle || []).push({}); What We do We carefully assess our customers' needs and design innovative products and services that are timely delivered to their delight. Our Approach We are in a constant search of our customer delight in every aspect of their lives. Innovation in products and services is a basic ingredient. We believe that service delivery can be continuously improved, that understanding our customer needs is the beginning of their satisfaction. We do not have vanilla products or services but endevour to satisfy the uniqueness of every customer. We believe that credit delayed is money lost and hence take the shortest time to give our customers feedback. Leadership Progressive Credit is led by a team of highly qualified and experienced personnel. Mbaabu Muchiri who is the overall Team Leader has had several years in Banking, Manufacturing and Education. His most recent assignment was as a Director of Credit with Equity Bank. He joined the bank before it converted from a building society to a fully fledged commercial bank, grew the loan book from shs.3Billion to shs Billion and improved its quality from 12% nonperforming to 2%. Prior to Equity Bank, Mbaabu had worked for Central Bank of Kenya for Six years as a Banking supervisor where he participated in significantly reducing the industry's non performing loans. He also worked for Coca-Cola Africa for five years in various senior positions. He has a passion for seeking innovative ways to satisfy customer needs especially in credit products and their delivery mechanism. Core Values Team Work Innovation Passion Professionalism Customer Service Integrity

#### REQUIREMENTS

#### QUALIFICATIONS

Diploma in Business field from a recognized institution of higher learning

Credit certification.

Previous held a position of Branch Manager or Deputy Branch Manager

At least 3 years practical working experience at a senior level in Credit in a MFI/Finance Institution.

Degree holder will have an added advantage.

#### SKILLS

Demonstrates leadership skills.

Working knowledge in IT skills (MS Office especiallyExcel)

Exceptional people management skills

Taking every step with you

Exceptional customer service skills

Excellent interpersonal skills

Strong analytical and problem solving skills

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