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Business Change Manager at Kingdom Bank Limited

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Job Description

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About Kingdom Bank is a subsidiary of the Co-operative Bank of Kenya, following its acquisition of Kingdom Bank in August. We are now part of a Group with over Kes. Billion total assets and Kes 20.7 Billion profit before tax as at 31 December.

Responsibilities

Managing the impact of change on culture, people and processes

Deliver Overall Change Management through creation and implementation of change management strategies and plans that maximize employee adoption and usage and minimize resistance.

Ensure projects (change initiatives) meet objectives on time and on budget by increasing employee adoption and usage

Project portfolio management, Project Prioritization and Budgeting – Daily tracking of all bank technology and business projects, prioritizing with business teams on project execution.

Custodian of all the Bank's processes, manuals and policies

Work with strategic business units to examine current systems and processes, propose changes and amendments to continuously ensure that the Bank's processes are efficient, minimizes costs as well as inherent risks.

Proactively analyze the Bank's strategic objectives and regulatory requirements to identify the requisite changes to be applied to the banking platform and the resultant impact and develop an implementation proposal/plan

Take the lead on transition management, ensuring that business as usual is maintained during any transition and that changes are effectively integrated into the business.

Drive the organization towards greater maturity in continuous improvement through review of Bank-wide processes and manuals and managing the change management team to ensure resource is focused in those areas requiring most support to achieve the transformational vision

Strict adherence to all regulations, statutes, standards, practices and all internal processes and procedures as per the relevant manuals and comply with all relevant external legislation and regulations with regard to Compliance requirements

Track Implementation of the revised strategy and be a single source for management-initiated reports

Continuous Business process Re-engineering with the aim of optimized process efficiency

Qualifications

University degree preferably in Computer Science, Statistics, Business or Information Technology related.

Certified Business Analysis Profession (CBAP) training.

Lean Six Sigma (Green and Yellow Belt) Training.

Project Management (PRINCE II or PMP) is a plus.

5 years' experience in project management field with evidence of completed technologyrelated projects

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