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Director, Safety and Security Learning and Operations at International Rescue Committee (IRC)

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Job Description

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The International Rescue Committee is a global humanitarian aid, relief and development nongovernmental organization.

Job Overview/Summary

The Director of Security Learning and Operations (DSLO) will work with IRC's staff and partners to identify, design, develop, and implement learning interventions, coaching/mentoring, and other types of capability-building support to enhance humanitarian access and security management. The DSLO will, in close collaboration with Regional Safety and Security Directors (RSSDs) and Deputy Chief Safety & Security Officer (DCSSO), identify capacity gaps and surge support needs and deploy appropriate and adequate resources. In support of this effort, the DSLO will work in partnership with the custodians of the Global Surge Team maintaining a talented and diverse team of Safety & Security professionals deployable in service of RAI and CRRD program needs. A key objective for the IRC's safety and security unit is to continue the shift from S&S

being perceived as a separate silo'ed responsibility towards the development of a shared security risk culture across the entire organization. A foundation for this shift is building S&S competencies for all staff and for those individuals who have specific responsibilities for the safety and security of others. With a growing workforce and IRC working in more insecure environments, it is becoming vital that IRC matures from ad hoc training for S&S, to

develop and implement an intentional vision and strategic plan for learning and development.

Key Responsibilities

Lead and facilitate strategic and operational learning and development interventions with a focus on: S&S performance management and S&S budget planning and management;

Facilitate the identification, design, development and delivery of learning interventions in a manner consistent with modern instructional design and adult learning theory and which enhance the retention of safety and security personnel;

Prioritize, implement and evaluate learning initiatives for safety and security while maintaining clear responsibilities for management and resourcing.

Provides expertise and support in the design and implementation of talent management processes including succession planning for safety and security positions.

Develop insights into learning efficiency, partnering with performance management to provide S&S managers and program leadership teams with insights into effectiveness of learning and development programs.

Identify human resource needs within the safety and security unit across the organization by supporting S&S representation in the Global Surge Roster and managing the deployment of S&S roster members when and where needed.

Key Working Relationships

Reports to: Chief Safety and Security Officer

Collaborates With

Regional Safety and Security Directors for CRRD and RAI. These relationships will be key – the Director will collaborate with RSSDs to identify needs and tailor training programs which are fit for purpose.

Deputy Chief Safety and Security Officer (DCSSO). This relationship will be key – the Director will collaborate with DCSSO to identify and prioritize training needs identified by RSSDs.

Coordinates With

IRC Deputy Director for Talent Management, People & Culture

IRC Learning Manager

Deployment Support Team for the Global Surge Roster, People & Culture,

Manages

Senior Safety Training Coordinator

Roving Safety & Security Coordinator

Up to 10 deployed S&S members from the Global Surge Roster

Job Requirements

Experience in facilitating the learning of others and supporting training initiatives

Experience in crisis and critical incident management for INGOs

Understanding of issues related to security and risk management.

Experience in coordinating learning and development activities for international humanitarian organization, including contribution to learning strategies.

Demonstrable skills in diplomacy and coordination within integrated teams

Self-motivated and able to work independently

Able to multi-task concurrent needs under duress; the ability to handle significant workload and stress

Excellent and persuasive communicator

Ability to travel up to 25% of time

Proficiency in French and/or Arabic preferred

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