

Field Maintenance Technician at Koko Networks

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

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This company was formerly known as SmartCook Energy. Last-mile energy networks for Africa's cities. Smarter commerce for urban Africa. Unique rich media delivery platforms. Our mission is to improve life for everyone in Africa's cities.

Your Role

You will be responsible for maintenance activities of KOKO points, Smart Depot, and Smart Tanker units ensuring they run to their maximum efficiency and uptime.

What you will do

Perform routine unscheduled and scheduled maintenance.

Field testing of newly delivered features, upgrades and fixes to the Network.

Contribute in the setup of hardware and other systems and conduct repairs when necessary.

Conduct general upkeep procedures activities and other tasks as assigned by line manager.

Diagnose errors and resolve technical problems using a structured approach with a view to resolving incidents in a timely manner and prevent recurrence.

Document troubleshooting steps, workarounds and resolution details.

Make recommendations for product, Standard Operating procedures and process

improvements.

Plan and prioritize field activities to ensure optimal use of resources and efficient operations.

Demonstrate accountability, care and responsibility for company resources, tools and equipment assigned to the team; maintaining them in good working condition.

Ensure adherence to Health, Safety, Environment, and Quality Management System requirements, as well as communicating any potential risks identified.

What You Will Bring to KOKO

A Degree/Diploma/Higher Diploma in Mechanical or Electrical engineering or a related discipline.

A minimum of 2 years experience in field operations or a similar technical capacity.

Ability to test, troubleshoot, service, and repair equipment.

Working knowledge of plumbing repairs, maintenance processes, methods and installation techniques

Excellent analytical, problem-solving skills and attention to detail.

Excellent written and spoken technical English.

Organizational skills with the capability of working towards tight deadlines.

A team player able to work effectively with others and independently with minimal supervision.

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