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Global Access Programme Coordinator, Kenya & East Africa at Roche Kenya

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Location: Kenya

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Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Roche is a global pioneer in pharmaceuticals and diagnostics focused on advancing science to improve people's lives. The combined strengths of pharmaceuticals and diagnostics under one roof have made Roche the leader in personalised healthcare – a strategy that aims to fit the right treatment to each patient in the best way possible. Roche is the world's largest biotech company, with truly differentiated medicines in oncology, immunology, infectious diseases, ophthalmology and diseases of the central nervous system. Roche is also the world leader in in vitro diagnostics and tissue-based cancer diagnostics, and a frontrunner in diabetes management. Founded in, Roche continues to search for better ways to prevent, diagnose and treat diseases and make a sustainable contribution to society. The company also aims for improving patient access to medical innovations by working with all relevant stakeholders. Twenty-nine medicines developed by Roche are included in the World Health Organization Model Lists of Essential Medicines, among them life-saving antibiotics, antimalarials and cancer medicines. Roche has been recognised as the Group Leader in sustainability within the Pharmaceuticals, Biotechnology; Life Sciences Industry eight years in a row by the Dow Jones Sustainability Indices (DJSI). The Roche Group, headquartered in Basel, Switzerland, is active in over countries and in employed more than 94, people worldwide. In , Roche invested CHF 9.9 billion in R&D and posted sales of CHF 50.6 billion. Genentech, in the United States, is a wholly owned member of the Roche Group. Roche is the majority shareholder in Chugai Pharmaceutical, Japan.

Key Responsibilities

Programme Planning and Implementation

Develop the Roche GAP Expanded program (HIV, HBV, HCV, HPV, MDTB) plan by understanding all the needs of the stakeholders, drafting the plan and securing approval.

Develop the GAP Expanded program plans by gathering input from partners, understanding Roche expectations and targets, allocating dates against targets, drafting program plan and receiving approval annually by deadline.

Review and manage the progress against the program plan by receiving feedback from partners, evaluating against targets, understanding challenges and amending plans in line with approved actions and standards as scheduled.

Manage and optimize company resource utilization by evaluating and coordinating that Roche resources are secured, training partners so that consumables are utilized correctly and tracking and monitoring utilization against KPI's and addressing discrepancies at all times.

Reporting & Forecasting

Draft and submit reports on defined GAP reporting parameters by gathering and analyzing data; and compiling report with recommendations as agreed.

Quantify and submit forecasts for Roche GAP reagents by receiving data, evaluating input factors, evaluating quotations and drafting forecasts by deadline as required.

Report on instrument uptime and functionality by engaging with end users and receiving field engineer reports, collating and reporting as per KPI's and with recommendations by deadline and as agreed.

Quality manage program implementation by defining quality standards (KPI's), measuring, identifying and addressing issues, improving workflow, improving TAT and implementing solutions as required and agreed.

Partner Engagement and Management

Coordinate and conduct stakeholder meetings by ensuring target audience attendance, drafting agenda's, coordinating that minutes and actions are captured, agreed on and timelines are allocated to all resolutions at all times and as required and scheduled.

Conduct partner training by identifying training needs, scheduling training, coordinating attendance, facilitating training and evaluating training integration as required.

Address partner issues and non-performance by identifying concern or non-delivery, identify cause, engage with partner and develop plan to address, manage implementation of plan and measure impact as agreed and defined.

Enhance the Roche market position by identifying and implementing opportunities, building mutually respectful and beneficial relationships with partners and implementing opportunities as and when required.

Build partner capability to utilize Roche instruments by providing technical support and assistance, drafting SOP's and Job Aids, Sharing with partners and measuring instrumentation utilization improvement as required.

You, as an ideal candidate, will have the following skills, experience and education:

Required Qualification: Degree in relevant Science based field (medical or laboratory sciences or similar)

Required Experience: At least 3-5 years' experience in the field. At least 2 years practical laboratory experience is ideal with at least 1 year in a similar role in a similar environment as Roche.

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