

GRC Consultant- Kenya

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Company: SurTech

Location: Nairobi

Category: computer-and-mathematical

GRC Implementation Consultant

Job Title and Overview

Are you ready to embark on a journey where your expertise meets innovation in the dynamic world of Governance, Risk, and Compliance (GRC)? Join us at Revival, Diligent's exclusive partner, as we redefine the standards of excellence across Africa. This isn't just a job; it's an opportunity to drive unparalleled client satisfaction and shape the future of GRC methodologies. As the heartbeat of our client interactions, you'll be entrusted with providing world-class software configuration, support, and consulting services. Your role will encompass understanding and tailoring our solutions to meet the diverse needs of our clients' Audit, Risk, and Compliance frameworks. If you thrive in a collaborative environment and are driven to make a tangible impact, this is the opportunity you've been waiting for.

Key Responsibilities

Configuration Expertise: Utilize your expertise to understand clients' Audit, Risk, and Compliance Methodologies, configuring our software application to meet their unique requirements and specifications.

Training and Support: Conduct comprehensive training sessions, empowering users to utilize the software's capabilities effectively. Guide clients in leveraging reporting and analytics tools to derive actionable insights and drive continuous improvement.

Documentation and Communication: Maintain clear documentation of processes, configurations, and customisations, ensuring transparency and accountability throughout the implementation process. Consistently communicate with internal and external stakeholders, informing them of new releases, features, and functionalities.

Stakeholder Management: Proactively manage stakeholder expectations, ensuring timely work delivery and issue resolution. Identify and communicate innovations or knowledge that enhance our services and offerings.

Risk Management: Demonstrate a keen eye for identifying risks and issues, proactively mitigating potential roadblocks to project success. Uphold high productivity standards, delivering work within agreed time frames while completing all administrative tasks efficiently.

Education and Experience

Completed degree in Internal Audit -CIA, CPA, CISA, IIA

Diligent Certification (desirable requirement)

A minimum of 3 years experience in an internal audit role

Hands-on exposure to ACL, Galvanize or Diligent products (desirable requirement)

Training/facilitation experience (desirable requirement)

Experience with audit management software such as Caseware Idea, TeamMate, Barnowl, Arbutus etc

MS Office

Must be a Kenyan citizen

Behavioural Skills & Soft Competencies

Work Ethic and Attention to Detail: Possesses a strong work ethic, commits to excellence and demonstrates meticulous attention to detail with a genuine passion for accuracy in all endeavours.

Customer-Centric Approach: The candidate exhibits a desire to exceed customer expectations by delivering exceptional service and value. The candidate is capable of effectively transferring knowledge and conducting personalised one-on-one training sessions.

Performance under Pressure: Excel in working under pressure and adhering to strict deadlines without compromising quality. Demonstrate the ability to work independently, self-manage, and remain focused on tasks.

Adaptability and Learning Orientation: Effectively prioritise tasks and adapt to evolving priorities while maintaining focus. Openness to direction, coupled with a proactive attitude towards learning and innovation.

Professional Communication and Relationship Management: Display professional business etiquette in all interactions, ensuring effective communication. Proficient in managing client expectations and fostering strong client and stakeholder relationships. A self-starter who identifies and addresses project risks proactively, ensuring successful outcome

Interested parties can send their CV to tamsinj@revival-holdings.com

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