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## Health Centre Managers – 4 Positions at AAR Healthcare Kenya

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#### Job Description

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AAR Healthcare is currently one of the largest providers of outpatient healthcare services in East Africa, with a network of 21 clinics across the country and serving over, clients annually from across the social divide. At AAR Healthcare, we employ experienced medical and management staff, and use internationally approved disease management protocols and drug formulary supported by the state of the art information technology systems to provide consistent treatment for our clients from anywhere in East Africa.

### Overall purpose of the job:

Reporting to the Head of Clinical Business Operations, the incumbents will ensure delivery of high quality, cost effective clinical services to clients and promote efficient outpatient centre operations

**Locations**: Nairobi, Western Coast and Central Regions

#### **Key responsibilities:**

Ensure patient satisfaction

Promote clinical risk management

Lead, develop and mentor clinical staff

Lead the outpatient in business development strategy

Ensure resources are effectively and efficiently utilized

Direct the administrative function of the outpatient centre

Ensure consistent, cost effective outpatient service delivery

Lead in developing and expanding the scope of services offered

Ensure compliance with treatment protocols and standard operating procedures

Develop and implement annual operating plans and budgets for the outpatient centre

### **Position Requirements:**

Degree in Medicine & Surgery

Masters Degree will be an added advantage

Training in Business Management

At least 3 years experience in clinical practice

Possess high level business acumen

Proven leadership skills

Excellent communication, inter-personal and customer service skills

Result oriented

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