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HRBP, Technology at Safaricom Kenya

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Job Description

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Safaricom is the leading provider of converged communication solutions in Kenya. In addition to providing a broad range of first-class products and services for Telephony, Broadband Internet and Financial services, Safaricom seeks to uplift the welfare of Kenyans through value-added services and support for community projects.

Summary

Reporting to the HR Cluster Lead, Technology, HR Business partnering function is responsible for Strategic Business support on the People agenda and acts as the primary HR interface with the business leadership community. It leads the transforming people agenda by pro-actively bringing to life the Safaricom People Strategy.

The specific purpose of this role is to be a strategic partner providing professional long term strategic guidance and operational support to meet the evolving people management needs of core Business Unit or Division it supports.

Responsibilities

Support the HR Cluster Lead, Technology in formulating and implementing value adding strategic HR Functional plans that deliver business results

Support the HR Cluster Lead, Technology and in liaison with the CoE colleagues to deliver best practice, customer and solution focused HR function, on: Recruitment, Retention and Contract ManagementEmployee Inductions and DeploymentPerformance ManagementRewards ManagementTraining Needs Analysis and Capability BuildingChange ManagementTalent Management Routines and Succession Planning

Provide professional and timely employee relations advice and guidance to managers and colleagues. Provide coaching and support as required and be comfortable influencing and challenging where appropriate.

Interpret and provide advice on HR policy and variations across the BU or Division, supporting managers in the practical implementation of HR policies, employment legislation and best practice.

Provide advice and guidance for disciplinary hearings and other types of hearings and where appropriate offer advice and guidance to the panel.

Support in managing organizational change, redundancy and redeployment, in line with legislation, policy and good practice.

Deputize for the Head/Senior HRBP as requested at Business and other strategic meetings

Implementing of the culture initiatives.

Deriving insights from the Surveys (SEMA) and guiding the business in doing action planning

Qualification

Must have technical / professional qualifications: Degree in Business Management or related field with ideally a HND in HR

Knowledge of HR with a minimum of deep knowledge in 2 HR practice areas

Ideally 3 – 5 years' work experience within the HR function directly in, or closely supporting, executive and/or line operations

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