

Intern Dynamics 365 Expert

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Company: M365Connect

Location: Nairobi

Category: other-general

Location: Remote

Role: Dynamics 365 Intern

Type: Internship 6 Months

Role Overview:

Join us as a Dynamics 365 Intern and dive into the world of sales operations and CRM solutions. This role offers the chance to learn from experienced professionals, contribute to real projects, and develop skills that will set the foundation for a successful career in Dynamics 365 and CRM systems.

Key Responsibilities:

Support System Optimization: Assist in configuring and customizing our Dynamics 365 environment to align with business goals.

Learn Integration and Automation: Gain insights into how Dynamics 365 integrates with other business systems, enhancing automation and operational efficiency.

Data Analysis and Reporting: Support the use of Dynamics 365's analytics tools to track sales metrics and contribute to data-driven decision-making.

Training and Documentation: Participate in training sessions and help in creating documentation to support the sales team in effectively utilizing the platform.

Solution Exploration: Work with the team to develop solutions within Dynamics 365 to improve sales processes and customer engagement.

Stay Updated Engage with new Dynamics 365 features and updates, learning how they can impact business operations.

Qualifications:

Recently graduated from a degree in Business Administration, Information Systems, Computer Science, or related field.

A foundational understanding of CRM systems, preferably Dynamics 365.

Strong analytical and problem-solving skills.

Eagerness to learn and adapt in a fast-paced environment.

Excellent communication skills and the ability to work as part of a team.

Any coursework or previous internships related to CRM systems would be advantageous.

Why Join M365Connect

Training and Mentorship: We are committed to your professional development. You will have access to ongoing training and mentorship programs, ensuring you stay at the forefront of your field.

Work-Life Balance: Understanding the importance of work-life balance, we offer flexible work hours to help you recharge and stay productive.

Dynamic Work Environment: As part of our team, you'll work alongside a diverse group of global talents, contributing to a unique and dynamic startup culture that fosters innovation and creativity.

Impact and Growth: Your work here matters. You will have the opportunity to make a tangible impact on our growth and the success of the professionals we connect with companies.

How to Apply:

Please submit your resume, a brief cover letter explaining your interest in Dynamics 365 and any relevant class projects or coursework.

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