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IT Manager at Crystal Recruit

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Crystal Recruit is a boutique recruitment firm that specializes in matching the right talent to the right job opportunities across Africa. We go out of our way to find that missing person for your business puzzle. We are the partner that understands your needs, recruits 'best-in-class' talent and counsel you towards a successful conclusion to the search process.

Responsibilities

Manage information technology and computer systems

Manage IT, and technical team, to support the organization's IT equipment including gaming-related equipment and office equipment.

Control and evaluate IT and electronic data operations

Plan, organize, control, and evaluate IT and electronic data operations

Oversee and determine timeframes for major IT projects including system updates, upgrades, migrations, and outages

Manage IT, staff, by recruiting, training, and coaching employees, communicating job expectations, and appraising their performance

Design, develop, implement, and coordinate systems, policies, and procedures

Ensure the security of data, network access, and backup systems

Act in alignment with user needs and system functionality to contribute to organizational policy

Identify problematic areas and implement strategic solutions in time

Audit systems and assess their outcomes

Preserve assets, information security, and control structures

Run regular checks on network and data security

Identify and act on opportunities to improve and update software and systems

Develop and implement IT policy and best practice guides for the organization

Design training programs and workshops for staff

Conduct regular system audits

Run and share regular operation system reports with senior staff

Manage and report on the allocation of the IT budget

Work along with the Slots department, bringing IT support.

Perform audits, checkups to the Slots system, and connections to improve it

Update network map, assets inventory, licensing allocation

Requirements & Qualifications

Proven working experience as an IT Manager or relevant experience

Bachelor's degree in Computer Science, Technology, or related fields.

Excellent knowledge of technical management, information analysis, and of computer hardware/software systems

Hands-on experience with computer networks (Cisco and Ubiquiti; UniFi, Time Machine, Edgeand Wireguard), network administration (ManageEngine, SNMP, WireShark, SysLog, Graphana), network installation (Structured Network (UTP), Fiber, Network Topology, physical cabling troubleshooting) and network analysis (Packet Inspection, Traffic Shaper, and Switching)

Databases management skills: Data management – Filtering, binding, and transforming and Data Base Engines namely MSSQL, MySQL, CSV, and MariaDB

Ability to manage personnel

Organized, works under pressure, self-manageable

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