

IT Support Professional at Zuri Health

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Company: JobWebKenya

Location: Kenya

Category: computer-and-mathematical

Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Zuri Health is a virtual hospital providing quality affordable and accessible healthcare services to patients across Sub-saharan Africa via mobile app, website and SMS service. Through the app, patients can chat and consult with doctors, buy medication from a pharmacy, book labs and diagnostic tests and have a doctor visit them at home. We also take into cognizance Africa's unique challenges and offer first-level medical consultation via SMS service to take care of the over 65% of the population without access to smartphones or the internet. With Zuri Health the underserved populace can now access affordable and sustainable healthcare.

Summary

We're looking for an IT Support professional to manage our domains, emails, troubleshoot technical issues, and perform general systems maintenance.

If you have a strong technical background and a passion for ensuring smooth operations, join our team!

Qualifications:

Proven experience in IT support or a related role.

Ability to perform general systems maintenance and upgrades.

Familiarity with network infrastructure and security practices.

Knowledge of domain management and email systems.

Strong troubleshooting and problem-solving skills.

Excellent communication and customer service skills. Detail-oriented with strong organizational abilities.

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