

Laundry Supervisor at Fairmont Hotels & Resorts

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

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The Fairmont Norfolk is a historic hotel in Nairobi, Kenya and is owned by the luxury hotel chain, Fairmont Hotels and Resorts. The hotel has rooms, 4 restaurants, and consists of 5 main blocks, each ranging from 1 to 2 stories high. The hotel has a signature Tudor style of architecture that has been maintained since its original construction.

Summary

You will supervise Laundry operations helping the team create memorable experiences for our internal and external guests while always ensuring the highest standards of excellence.

What is in it for you:

Employee benefit card offering discounted rates in Accor worldwide

Learning programs through our Academies and the opportunity to earn qualifications while you work

Opportunity to develop your talent and grow within your property and across the world

Ability to make a difference in the local community through our Corporate Social Responsibility activities, like Planet 21

What you will be doing:

Ensure guest laundry, dry cleaning and pressing is completed according to department standards and procedures

Ensure all guest requests are promptly attended

Conduct daily briefings, supervise and train staff in day-to-day laundry operations

Records guests and staff laundry lists accurately

Check all laundry machinery to ensure that all filters are cleaned regularly and press covers are in good condition; report any machine defects to Engineering

Check and sign delivery notes and invoices; maintain stock books & bill books

Maintain a high standard of personal appearance and hygiene at all times

Perform other reasonable duties assigned by the Management.

Your experience and skills include:

Candidate must possess at least a Diploma in Hospitality/Tourism/Hotel Management or equivalent.

Previous experience in a similar position

An eye for detail

Candidate must possess good interpersonal and communication skills

Ability to work in a fast paced, diverse environment

Your team and working environment:

Dynamic working environment.

Defined development career path.

Friendly and supportive team

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