

Local IT Support Specialist at Kuehne + Nagel

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Company: JobWebKenya

Location: Kenya

Category: computer-and-mathematical

Job Description

With approximately 69, employees at more than 1, locations in over countries, the Kuehne + Nagel Group is one of the world's leading logistics companies. Its strong market position lies in the seafreight, airfreight, contract logistics and overland businesses, with a clear focus on providing IT-based integrated logistics solutions.

Your Role

Responsible for providing training and support for end users for IT requirements in an effective and efficient manner within the organization

Your Responsibilities

Provide support for any IT related problems, enable user profiles, Hardware support, check backups for users, Install new PC's , MS Office training for new users

Printer installations and maintenance, and Kenya User support

Maintain and administer LAN & WAN, and also Maintain and administrator Windows server environment

Support and maintain all laptop and desktops and Troubleshoot general hardware and software issues on all computers.

Maintain and manage server and user back-ups and Monitor Anti-virus effectiveness to keep all computers clean

Install and Configure a wide variety of software on all machines

Configure email clients for a variety of mail protocols including POP, etc.

Troubleshoot issues with other office equipment including printers, copiers, phones, etc.
and Stay abreast of current technology trends

Your Skills and Experiences

Proficiency with Microsoft environments

Familiarity with networked anti-virus and back-up software

Good time management, excellent communication skills

Organization skills

Bachelors/First University Degree in IT related field

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