

Modality Clinical Specialist – MR at GE Healthcare

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Location: Kenya

Category: healthcare-practitioners-and-technical

Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); GE Healthcare provides transformational medical technologies and services that are shaping a new age of patient care. Our broad expertise in medical imaging and information technologies, medical diagnostics, patient monitoring systems, drug discovery, biopharmaceutical manufacturing technologies, performance improvement and performance solutions services help our customers to deliver better care to more people around the world at a lower cost. In addition, we partner with healthcare leaders, striving to leverage the global policy change necessary to implement a successful shift to sustainable healthcare systems. Our “healthymagination” vision for the future invites the world to join us on our journey as we continuously develop innovations focused on reducing costs, increasing access and improving quality around the world. Headquartered in Chicago, IL, GE Healthcare is a unit of General Electric Company (NYSE: GE). Worldwide, GE Healthcare employees are committed to serving healthcare professionals and their patients in more than countries.

Summary

You will perform quality training to customers for new Magnetic Resonance (MR) systems, upgrades, as well as delivering Continuous Clinical Education for customers in Eastern Africa mainly and Sub-Saharan Africa when needs.

Responsibilities

Conduct high quality Clinical Education training at customer sites, to ensure customer’s safe and effective use of GE equipment, maximizing image quality and productivity.

Apply all procedures requested by Clinical Education management (Coordination process, Visit preparation, Field Visit Report, Debrief, Customer Satisfaction Survey, etc.).

Pro-actively escalate customer issues and needs to the relevant level in the organization.

Provide in-depth presentation and demonstration to the user for specific Products & Services.

Develop training presentations and content material and deliver Classroom courses.

Provide support for congresses, road shows, exhibitions, and user meetings.

Provide Remote Education Training (RES) support as a backup to the regular onsite training team.

Comply with the Environment, Health & Safety (EHS) Policies and applicable laws and regulations.

Maintain an effective Quality System and comply with the requirements of the Quality Policy and documented processes

Qualifications

Radiography degree

Ability to travel and be at customer sites 80% of the working time (annual average)

Fluent in English

Practical minimum 5-year experience in MR Modality

Teaching skills or teaching experience

Presentation skills

Practical experience of MR in a clinical environment

Experience in conducting research in MR

Knowledge of GE's or competitor's MR products

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