

## Nurse Manager, Adult A&E at Aga Khan University Hospital

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### Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Aga Khan University Hospitals in Karachi, Pakistan and Nairobi, Kenya are private, not-for-profit institutions providing high quality health care. The Main Hospitals serve as the principal sites for clinical training for the University's Medical Colleges and Schools of Nursing and Midwifery in Pakistan and East Africa. Our Vision of Aga Khan University Hospital, Nairobi is to be the premier, tertiary, teaching and referral health care facility in sub-Saharan Africa. For over fifty years, Aga Khan University Hospital, Nairobi (AKUH) has been taking care of families in East Africa. As a private, not-for-profit hospital, we strive to provide access to quality healthcare to all who need it. At AKUH, patients are our first priority. Our team of medical professionals, faculty and staff are here to provide you and your loved ones with the highest standards of healthcare. We are committed to working together to ensure that you and your family receive outstanding medical services, first-rate facilities and compassionate care. The Aga Khan University Hospital, Nairobi has set the standard for comprehensive healthcare and modern medical education in East Africa. Our dedicated staff, advanced facilities and state-of-the-art technologies have earned the hospital great reputation as a leading medical institution and teaching hospital in the region, and beyond. Patients benefit from our unique team-based approach to care, which enables you to benefit from the diverse expertise of our entire team of medical professionals. As the teaching hospital for Aga Khan University's Medical College and School of Nursing and Midwifery, we practice an evidence-based approach to medicine, driven by the cutting-edge research conducted by our experienced faculty

members. Our approach to care is guided by our core principles of Quality, Access, Impact and Relevance.â€‹

### **Summary**

Applications are invited from qualified candidates for the above position based in Nairobi Kenya. The incumbent will be responsible for overseeing the delivery of quality care that promotes safety and well-being of all patients within the assigned unit.

### **Responsibilities**

Leads the team in formulation, implementation and evaluation of annual goals and objectives in accordance with departmental and Hospital strategic objectives

Fosters pleasant working environment through motivational leadership style to enhance job satisfaction amongst the staff

Leads the team in development, implementation and review of policies, procedures, protocols, and care guidelines based on international standards

Participates in the budget process and ensures unit-based control of operational costs based on institutional targets

Networks and collaborates with other stakeholders in ensuring delivery of quality patient care

Leads the team in Clinical Quality Improvement (CQI) projects, Clinical Care Program Certification (CCPC) and ensures multidisciplinary participation

Continuously initiates innovative and evidence-based strategies to improve quality of patient care

Leads the team in evaluation of care and outcomes through Root Cause Analysis (RCAs) of incidences, Mortality and Morbidity discussions, and clinical indicators

Responsible for the recruitment, selection, orientation and on- going training of the Nursing team

Undertakes performance reviews of staff and develops action plans to ensure individual staff growth

Designs proactive and innovative ways to enhance customer satisfaction

Monitors staff and client satisfaction with services in assigned unit and takes appropriate action to close gaps

### **Requirements**

Bachelor of Science Degree in Nursing (B.Sc. in Nursing) or Higher Diploma in Nursing

Must have current and valid registration and licensure with the Nursing Council of Kenya

Minimum of 5 years clinical nursing experience in acute care hospital

Valid Advanced Cardiac Life Support (ACLS) certification

Demonstrate expert knowledge and skills in area of responsibility

Demonstrates leadership and management skills

Effective communicator at both operational and interpersonal settings

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