

Nurse Manager, Outreach Administration at Aga Khan University Hospital

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Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Aga Khan University Hospitals in Karachi, Pakistan and Nairobi, Kenya are private, not-for-profit institutions providing high quality health care. The Main Hospitals serve as the principal sites for clinical training for the University's Medical Colleges and Schools of Nursing and Midwifery in Pakistan and East Africa. Our Vision of Aga Khan University Hospital, Nairobi is to be the premier, tertiary, teaching and referral health care facility in sub-Saharan Africa. For over fifty years, Aga Khan University Hospital, Nairobi (AKUH) has been taking care of families in East Africa. As a private, not-for-profit hospital, we strive to provide access to quality healthcare to all who need it. At AKUH, patients are our first priority. Our team of medical professionals, faculty and staff are here to provide you and your loved ones with the highest standards of healthcare. We are committed to working together to ensure that you and your family receive outstanding medical services, first-rate facilities and compassionate care. The Aga Khan University Hospital, Nairobi has set the standard for comprehensive healthcare and modern medical education in East Africa. Our dedicated staff, advanced facilities and state-of-the-art technologies have earned the hospital great reputation as a leading medical institution and teaching hospital in the region, and beyond. Patients benefit from our unique team-based approach to care, which enables you to benefit from the diverse expertise of our entire team of medical professionals. As the teaching hospital for Aga Khan University's Medical College and School of Nursing and Midwifery, we practice an evidence-based approach to medicine, driven by the cutting-edge research conducted by our experienced faculty

members. Our approach to care is guided by our core principles of Quality, Access, Impact and Relevance.â€‹

Introduction

Aga Khan University Hospital, Nairobi (AKUH, N) is a private not-for-profit teaching hospital that provides tertiary and secondary level healthcare services. It is one of the hospitals in East Africa accredited by the Joint Commission International from USA. The University Hospital has been providing high quality care for the people of East Africa and beyond for over 60 years.

The Aga Khan University Hospital, Nairobi Outreach Division is a rapidly growing network of 50 medical centers spread over East Africa. These medical centers feature three to five consulting rooms with a practice that is home to specialists, qualified medical officers, highly experienced nurses and constant reception cover. The clinics offer an on-site pharmacy and laboratory as well as imaging services. There is high expectation for staff to provide high quality professional services.

The incumbent will provide leadership to the Outreach Nursing and Home Health Program Team and oversee their practice to ensure delivery of quality care that promotes safety and well-being of all patients within the Outreach Division. S/He will plan, coordinate, manage and evaluate all clinical, operational and administrative nursing care activities.

Responsibilities:

Provide leadership and governance of Nursing and Home Health Services in the Outreach Division in compliance with institutional policies and evidence-based practice

Communicate the divisional strategic plan to direct reports/divisional staff

Participate in the budget process and ensure unit-based control of operational costs based on institutional targets

Demonstrate effective counseling and coaching strategies in a diverse workforce setting

Participate in and oversee high quality and timely patient care in Outreach Division

Lead nursing and home health team in development, review of policies and implementation of procedures, protocols, and care guidelines based on best practice

Monitor the Team's compliance to the quality standards and institutional policies and procedures

Plan for and promote continuous nursing education activities and provide training and monitoring over nursing practice

Lead the nursing team in evaluation of care and outcomes through Root Cause Analysis of incidences, Mortality and Morbidity discussions, and clinical indicators

Defines clinics specific nursing stock and ensure maintenance of adequate supply of nursing stock and other resources

Ensure availability of necessary supplies for provision of safe and quality care of Home Health clients

Incumbent will be responsible for the recruitment, selection, onboarding, orientation and on-going training of the Nursing and home health team

Ensure staff acquire and maintain the relevant skills, knowledge and competencies appropriate for the division

Design proactive and innovative ways to enhance customer satisfaction

Represent the division in various hospital committees as assigned by the Chief Operating Officer, Outreach Division and Chief Nursing Officer

Requirements:

Bachelor of Science Degree in Nursing (B.Sc. in Nursing)

Registered Nurse with current licensure with the Nursing Council of Kenya

Masters in a Business or Clinical field will be an added advantage

Experience in Safe Care/ JCIA Certification/Accreditation is an added advantage

Minimum of 10 years clinical nursing experience in acute care hospital with at least 3 years' experience in management

Certification in BLS

Demonstrate expert knowledge and skills in area of responsibility

Demonstrates leadership and management skills.

Effective communicator at both operational and interpersonal settings

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