

Patient Coordinator

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Company: Snaphunt

Location: Kenya

Category: healthcare-practitioners-and-technical

The Offer

Great opportunity

The Job

You will be responsible for :

Follow up patients for updates

Maintaining Excel Tracker sheets

Coordination between Doctor and Patients

Managing International Business Partners

Handling inbound calls and emails in a professional manner.

Resolving customer inquiries and requests and ensuring strong customer satisfaction.

Working with various internal teams to ensure prompt and accurate order processing and delivery.

The Profile

You have at least 1 year experience within a B2B Account Management or Customer Service role, ideally within the Hospital / Health Care / Healthtech industry.

You possess excellent interpersonal as well as written and verbal communication skills.

You have working knowledge of patient coordinator and business development

You are a strong networker & relationship builder

You are adaptable and thrive in changing environments

You are highly goal driven and work well in fast paced environments

The Employer

Our client is leading Medical Second Opinion platform trusted by patients from 68 Countries.

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 2. [Patient Coordinator jobs ↗](#)
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