

## Principal Product Manager – Microsoft 365 Experiences at Microsoft

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Company: JobWebKenya

Location: Kenya

Category: other-general

### Job Description

(adsbygoogle = window.adsbygoogle || []).push({}); Microsoft Corporation (commonly referred to as Microsoft or MS) is an American multinational technology company headquartered in Redmond, Washington, that develops, manufactures, licenses, supports and sells computer software, consumer electronics and personal computers and services. Its best known software products are the Microsoft Windows line of operating systems, Microsoft Office office suite, and Internet Explorer and Edge web browsers. Its flagship hardware products are the Xbox video game consoles and the Microsoft Surface tablet lineup. As of , it was the world's largest software maker by revenue, and one of the world's most valuable companies.

### Overview

Are you someone who is deeply interested in customer experience? Do you get excited about the impact that AI could have on customer experience across our M Product Suite?

If yes, the M Experiences team is just the place for you. We are looking for an experienced Product Manager who would drive next generation innovation across our product canvases. This position will bring in a balanced set of incubation, design, growth engineering, data informed decision making, customer focus, partner engagement, and execution skills. The position requires you to work with product leaders across the company, has executive exposure, and unlimited opportunities for growth and impact. An ideal candidate should be able to demonstrate the following:

**Collaborate:** Build and grow the capabilities and impact to customers that your product delivers. Strive to understand the motivations and goals of the teams we're working with and work towards a better solution together.

**Innovate:** Care deeply about your product and bring the most relevant insights to our customers. Be excited about growing experiences that will be delivered collaboratively across M Core and beyond. Drive technology innovations and optimizations for achieving product growth both in terms of features and engaged users.

**Guide:** Define the business goals for the team, then create and execute on a plan to meet those goals.

**Coach:** Work with the managers and contributors on the team to help them to do their best work and have the clarity and energy they need to be successful.

## **Responsibilities**

You will be a leader that helps drive the growth of high-value customer experiences that are consistent and impactful across M canvases. You will deliver impact when you successfully:

Help set vision, strategy and end-user experience for product investments

Model Customer Driven best practices to lead the focus of new feature development

Build and maintain highly collaborative and durable relationships across our partners, leading engineers, designers, and user researchers

Demonstrate end to end ownership of complex, cross group projects, and bring them to successful completion

Influence partner teams, get alignment on product & technology direction and the steps to achieve our feature goals

Foster a healthy and inclusive team environment

## **Qualifications**

### **Ideal candidates will**

Have passion for the Customer Focus and the cross-team collaboration it takes to delight our customers

Have demonstrated success in building vision and roadmap for complex areas

Have extensive experience from working with UX and Design teams and being able to form and articulate an appreciation for good design

Quickly establish a strong network of partnerships across the company

Learn quickly with a growth mindset

Be a practice leader, and experienced Product Manager

Great problem-solving skills with strong technical proficiency and strategic thinking

Excellent written and verbal communication skills

Self-motivated, proactive, and results-oriented

Ability to deal with ambiguity and adapt quickly to new technology and processes

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