

Process Analyst-Kenya

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Company: Watu

Location: Kenya

Category: computer-and-mathematical

Reporting to: Head of Process Role purpose: Empower operating teams by driving efficiency, ensuring accountability and operational integrity. You will create new processes and systems as well as improve existing ones. The ideal candidate is a well-rounded, data-driven businessperson who excels in data analysis, project management, stakeholder management, and communication. Key Responsibilities: Achieve deep understanding of business needs and processes Engage business leaders on current processes, gaps, and anticipated changes Drive efficiency through process mapping and identification of opportunities Create systems for operating teams to use, primarily in Google Cloud Platform Provide initial training and support for operating teams until they are self-sufficient Design and conduct experiments to quantitatively identify best practices Qualifications (Required): SQL Spreadsheet management Qualifications (Preferred): University degree in a quantitative field Computer Science, Actuarial Science, Engineering, Statistics, Econ, Math, MIS Dashboarding Python Your journey to becoming a rockstar process analyst: 1 st two weeks: Learning the business You will complete side by sides with various departments, watching operating teams do their jobs and learning how various functions connect to each other 2 nd two weeks: Learning the trade You will work with other process analysts to support their ongoing system development and optimization. You may also have an internship with our analytics team to sharpen your data skills and acquaint you to GCP Months 2-3: Taking Ownership & Adding Value Supported by your manager and team, you will own a project from end-to-end Life as a process analyst: We have daily morning huddles, weekly 1:1s with your manager, and regular side-by-sides with operating teams. Work from home 1 day per week, travel

~10%. Only shortlisted candidates will be contacted. Powered by JazzHR

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