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Sales & Marketing Executive – Hospitality at Superior Homes

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

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Superior Homes, with over 45 years of building experience, has helped thousands of families make their housing dreams come true. Superior Homes utilizes a state of the art building facility, skilled craftsmen, and the newest building technologies to offer a better way of building a new home.

Primary Responsibility:

The Hospitality Sales & Marketing Executive will be primarily responsible for executing the sales & marketing strategy of the hospitality units with the ultimate objective of maximizing revenues across all revenue generating outlets to include room nights, conferences and events, and food and beverage.

Responsibilities:

Social Media Management: Manage all assigned social media profiles and work on strategies to grow engagements and followers.

Content Creation: Ability to create content and work with content creation agencies to showcase our entities.

Developing monthly content plans for marketing campaigns whilst maintaining an adherence to brand guidelines.

Influencer Marketing: Reach out to influencers and strategize on how they can help you sell the products more.

Website Management: Review the website weekly and make changes as and when required.

Have an understanding of SEO.

Must be able to create packages and offers to attract the retail market

Must have an understanding of Online Travel Agencies (OTA's) in order to manage all assigned OTA's.

Grow our partnerships with travel agents.

Conduct research on market trends, brand audiences, competitors and end-to end consumer journey to drive engagements and conversions.

Email Marketing: Managing the current database and coming up with creative ways on how to build our client database. (Knowledge of Mailchimp will be a Plus).

Rolling out marketing plans and product campaigns.

Leading creative projects including but not limited to photo shoot/ video shoots for product ads.

Conducting social media audits to ensure best practices are being used.

Respond to all issues with prompt attention.

Functional understanding of the product. Can communicate and present the value proposition of the product to the customers and colleagues.

Performing administrative tasks to ensure the functionality of marketing activities

Preparing promotional presentations and organizing promotional events.

Building strong relationships with customers.

Devise and implement the overall sales and marketing plan for the facilities and actively monitor its progress in terms of achieving KPI's, budgets and revenues.

Build-on and develop relationships with our current clients.

Analyse current markets and identify new markets and potential clients.

Organise and conduct site inspections and familiarization trips in conjunction with the Hotel team.

Develop and agree departmental sales plans and communicate them clearly to all parties.

Ensure in house promotional material is current, effective and supports any new sales and marketing promotions

Where necessary devise adverts for the promotion of the Food & Beverage departments in the local market.

Ensure that all client correspondence is tracked and recorded, including quotations and contracts.

Submit weekly Sales & Marketing activity reports to the C.E.O and General Managers

Requirements:

An undergraduate degree or diploma in any field

4 years' experience in sales & marketing, hospitality industry

Strong organizational and time management skills ability to adhere to deadlines, multi-task and be able to prioritize

Entrepreneurial spirit with demonstrated creativity & innovation in business

Experience with Microsoft Office (Word, Excel, PowerPoint)

Outstanding communication skills with a strong attention to detail

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