

Senior Manager, Business Process Automation at NCBA Group

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

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The new NCBA has harnessed the power of both NIC and CBA to create a bank that brings together the best of both worlds from cutting edge mobile banking to good old-fashioned relationship management; from scalable business banking to financial services that grow as your business does; from best-in-class choice of products to investment solutions tailored to your specific needs.

Job Purpose Statement

The Sr. Manager, Business Process Automation Systems' role is to plan, organize, and manage staff and overall operations that facilitate the stable operation of the bank's BPM (IBPS, OMNI DOCS) applications and other related system Operations.

This includes developing, maintaining, supporting, and optimizing these applications which include but are not limited to IBPS, OMNIDOCS etc. including related applications and system integrations. In collaboration with external vendors, system experts and information security experts the Manager, Business Process Automation will schedule and direct activities to resolve IBPS software and service problems in a timely and accurate fashion as per defined SLA.

Ideal Job Specifications

University degree in computer science. Master's degree would be an added advantage.

ITIL Intermediate and other relevant professional qualifications in ICT field.

Project Management Certification: PMI or Prince 2

Five to Six years' experience in Application Development/support in medium to large organizations.

Minimum 6 years working experience with a hands-on role in implementing and supporting Business Process Automation Solutions.

Extensive experience in Business Analysis or Systems Analysis.

Hands on Experience on Web Application Management on Jboss

Hands on Experience in Newgen IBPS.

Three years in a supervisory role.

Working experience in a bank or other financial services organization.

Hands on experience with Project Management tools, systems design and analysis.

Proven knowledge of banking operations, operations in business units and business impact analysis.

Experience in Management of Support Contracts, RFP's and Third party support providers.

Minimum 6 years working experience in a busy IT or Project Office environment within a financial institution.

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