

Senior Program Manager, Sexual and Reproductive Health

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Company: Clinton Health Access Initiative, Inc

Location: Kenya

Category: other-general

Overview

The Clinton Health Access Initiative, Inc. (CHAI) is a global health organization committed to our mission of saving lives and reducing the burden of disease in low-and middle-income countries. We work at the invitation of governments to support them and the private sector to create and sustain high-quality health systems.

CHAI was founded in 2002 in response to the HIV/AIDS epidemic with the goal of dramatically reducing the price of life-saving drugs and increasing access to these medicines in the countries with the highest burden of the disease. Over the following two decades, CHAI has expanded its focus. Today, along with HIV, we work in conjunction with our partners to prevent and treat infectious diseases such as COVID-19, malaria, tuberculosis, and hepatitis. Our work has also expanded into cancer, diabetes, hypertension, and other non-communicable diseases, and we work to accelerate the rollout of lifesaving vaccines, reduce maternal and child mortality, combat chronic malnutrition, and increase access to assistive technology. We are investing in horizontal approaches to strengthen health systems through programs in human resources for health, digital health, and health financing. With each new and innovative program, our strategy is grounded in maximizing sustainable impact at scale, ensuring that governments lead the solutions, that programs are designed to scale nationally, and learnings are shared globally.

At CHAI, our people are our greatest asset, and none of this work would be possible without their talent, time, dedication and passion for our mission and values. We are a highly diverse team of enthusiastic individuals across 40 countries with a broad range of skillsets and

life experiences. CHAI is deeply grounded in the countries we work in, with majority of our staff based in program countries. Learn more about our exciting work:

CHAI is an Equal Opportunity Employer, and is committed to providing an environment of fairness, and mutual respect where all applicants have access to equal employment opportunities. CHAI values diversity and inclusion, and recognizes that our mission is best advanced by the leadership and contributions of people with diverse experience, backgrounds, and culture.

Program Summary

Unintended pregnancies and unsafe abortions drive high rates of preventable mortality and morbidity in low- and middle-income countries (LMICs). CHAI's Sexual and Reproductive Health (SRH) program aims to ensure that all individuals are empowered to access information, products and services that will meet their sexual and reproductive health needs. We aim to significantly reduce unmet need for modern contraception and the incidence of unsafe abortions in program countries within the next 5 years. To accomplish our goals, we're pursuing 3 strategic objectives:

Scale up access to new and underutilized products to increase choice for women and better meet their needs and preferences.

Increase SRH commodity security through global and country supply chain strengthening and improved financing for SRH products .

Design and strengthen client-centered service delivery models that will reach key populations with SRH services.

We pursue global and country-focused market shaping opportunities for SRH products to create an enabling environment for the introduction and scale up of quality-assured products and services in LMICs. At the global level, we are working to ensure that a diversified supplier base can meet demand for key products and ensure commodities are affordable and of high quality. We also coordinate donors and partners around global product strategies. At the country level, CHAI works with governments to develop national SRH scale-up plans with clear targets; use data to coordinate partner resources against the plan and achieve targets; strengthen national forecasting and quantification; address supply chain bottlenecks; improve health worker training; and strengthen performance management for the health system.

The Global SRH (GSRH) Team works across the CHAI matrix to support the application of global learning and best practices and provide thought-partnership and technical assistance to programs implemented by in-country teams who own our valued relationships with partner governments and who possess critical knowledge of local context and operating conditions. Underlying our approach is our commitment to achieving sustainable, transformational change at scale by working in a way that strengthens health systems and government capabilities to improve SRH outcomes.

Position Summary

CHAI's Global Sexual and Reproductive Health (GSRH) Team is seeking a highly motivated individual with very strong people management, problem-solving, data visualization, and analytical skills to lead the team's efforts in supporting coordinated global supply planning processes for SRH commodities, improving global market visibility across products, and strengthening country forecasts and supply plans. The Senior Manager will represent CHAI in the Consensus Planning Group (CPG) /Global Family Planning Visibility Analytics Network (GFPVAN) within the Reproductive Health Supplies Coalition (RHSC), a group of donors, procurers and partners that works to coordinate global supply planning processes for SRH commodities, improve visibility into country funding gaps for procurement of SRH commodities, and strengthen country forecasts and supply plans. This coordination helps to prevent stock outs within countries, improve resource allocation and efficiency, and manage the allocation of products when demand exceeds supply. The Senior Manager will lead a team of four analysts who support efforts to improve country-level quantifications and supply plans through the Global Family Planning VAN. The Senior Manager will support the team in providing critical country-level insights, developing analyses required to support the work of the GFPVAN group, and synthesizing information for external dissemination. The role will require extensive collaboration within CHAI as well as externally with global and country stakeholders, including members of the Consensus Planning Group (CPG).

In addition, the Senior Manager will support additional efforts under GSRH to make a wide range of SRH commodities accessible and affordable in LMICs. Critically, the Senior Manager will lead efforts to enhance market visibility of key SRH products across public and private sectors to inform global market management of products, identify market challenges, and prioritize solutions. The Senior Manager will also support efforts to collate and visualize data to enable monitoring of product access strategies.

The Senior Manager will report to the Senior Director. Base location is limited to a CHAI

program country in Africa, with a strong preference for Kenya. Expected travel is 15%.

Responsibilities

Specific responsibilities include:

Global Supply Coordination

Manage and support a team of four analysts tasked with improving country-level quantifications and supply plans through the GFPVAN.

Review and provide feedback on country-level analysis and insights, ensuring that deliverables are well articulated, structured, and accurate.

Work closely with relevant stakeholders to facilitate quick and effective responses between country and global levels to address actual or potential stock imbalances.

Flag CHAI focus country commodity gaps to key stakeholders at the global level, gain consensus on the gaps, and enact concrete solutions

Provide technical support and thought partnership to the VAN initiative which aims to better enable collaboration around the supply/demand planning and exception management

Develop and foster relationships with key stakeholders working in SRH commodity security and become established as a respected and trusted thought leader within CHAI and within the global community

Conduct analyses of global consumption or procurement data, or other information, as needed

Liaise with the Global SRH Supplies group and provide country insight to support market shaping efforts

Market Monitoring and Access Strategies

Lead market visibility efforts, including collection, analysis and visualization of key data to provide improved visibility into product markets

Conduct product landscapes, as required, to inform market access strategies

Collect, analyze and use data from suppliers, procurers and end user surveys to inform and monitor market access strategies for specific reproductive health products

People Management

Guide and oversee a team of four analysts, offering both technical and programmatic support across various work streams

Foster a collaborative and innovative team environment, ensuring that each team member understands their roles and responsibilities within the context of the broader organizational goals

Provide hands-on guidance and expertise in technical matters, sharing your deep knowledge to assist the team in overcoming technical challenges and making informed decisions

Actively engage with each direct report to understand their individual career aspirations and professional development objectives

Continuously monitor progress of direct reports, provide constructive feedback, and identify opportunities for skill enhancement and career growth

Knowledge Management

Inform program design and activities based on global evidence and lessons learned from CHAI and other partners

Develop and coordinate with SRH team members to develop global goods and knowledge products that advance our global evidence base

General

Work collaboratively with CHAI teams to achieve project goals

Provide analytical and management support as requested

Contribute to donor reports

Travel to meet with global stakeholders in Washington, DC, Copenhagen and New York as well as to countries in Africa and Asia

Other responsibilities as needed

Qualifications

Bachelor's degree in a related field with a minimum of 8 years of experience or Master's degree in a related field with a minimum of 6 years of work experience in a demanding and

fast-paced environment. Excellent written and oral English communication skills, French a plus. Excellent Microsoft Excel skills, including experience building and maintaining quantitative models, and high level of proficiency in PowerPoint and Word. Excellent people management skills and demonstrated experience leading others. Strong analytical, problem-solving, and quantitative skills, and ability to use data to inform program development and strategy. Familiarity with global health markets and market data for health products, particularly contraceptives and maternal health products. Willingness to work with a geographically dispersed team across multiple time zones. Exceptional diplomatic and interpersonal skills, and an ability to manage challenging multi-cultural, multi-stakeholder situations to achieve intended results. Strong commitment to principles of diversity, equity and inclusion. Proven track record of building strong & effective working relationships remotely. Exceptional attention to detail. Ability to handle multiple tasks simultaneously, set priorities, and work well under pressure. Self-motivation and comfort working independently with little oversight. Experience working in low- and middle-income countries a plus. Experience working in management consulting, investment banking, or similar fast-paced, output-oriented environments a plus.

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