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Service & Integration Developer at Safaricom Kenya

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Job Description

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Safaricom is the leading provider of converged communication solutions in Kenya. In addition to providing a broad range of first-class products and services for Telephony, Broadband Internet and Financial services, Safaricom seeks to uplift the welfare of Kenyans through value-added services and support for community projects.

Summary

Reporting to the Integrations Engineering Lead, the Developer shall undertake activities relating to the application development and evolution of existing service applications including integration to related service platforms. Application development duties include but not limited to specification, design, development, validation, documentation and evolution of the new and current service applications; performance management; ensuring integrity of the web based services; maintenance and fault management. Other activities include application development for marketing campaign promotions. Duties include specification, design, development and validation of the promotion applications.

Key Responsibilities

Specification – Elicitation and analysis of user requirements.

Design – application architectural design.

Development – development as per user requirement specification and integration to other service platforms.

Validation – oversee the quality assurance of application logic, data processing and error management.

Liaise with software and hardware suppliers for prompt rectification of any problems.

Liaise with network administrators, information security to maintain network availability and integrity of the web applications.

Track software advisories and releases to ensure application integrity.

Report – On a weekly basis report on the KPI of the applications & web services.

Planning – track web services KPI to ensure optimal service performance and plan for growth in capacity or licenses.

Qualifications

Bachelor's Degree in either Computer Science or Telecommunication Engineering or Electrical & Electronics Engineering or in a relevant field.

CCIP/CCNP/CCDP, Cloud Certification, Linux/UNIX.

Excellent IP skills including but not limited to MPLS, VRRP, HSRP, GLBP, IPSEC VPN, GRE Tunnels and BGP.

Good appreciation of cloud and ISP systems environments.

1-3years experience in Service Provider environments with customer deployment/implementation/support focus.

Ability to meet strict deadlines.

Good written and oral communications skills.

Excellent technical troubleshooting skills.

Team player.

Results oriented.

Self-motivated.

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