

UI/UX Specialist at Palladium International

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Company: JobWebKenya

Location: Kenya

Category: business-and-financial-operations

Job Description

Palladium develops and delivers solutions that create positive impact for communities, businesses, societies and economies. We transform lives and create enduring value by working with governments, corporations and non-profit organisations.

You and Your Career:

If you are a problem-solver, collaborator, and doer, and you have expertise in UI/UX in digital solutions development, we are interested in hearing from you.

We are a learning organization and provide growth opportunities from the start. We pride ourselves on giving you the freedom, resources, and guidance to chart a fulfilling career!

Reporting and Supervision:

The UI/UX Specialist will report to the Senior Manager (Digital Strategy).

Primary Duties and Responsibilities:

Collaborate with stakeholders to gather and analyze user requirements, ensuring a deep understanding of their needs and preferences

Conduct user research, and business process mapping as part of the agile software development team. Conduct extensive research to identify user pain points, preferences, and behaviors, employing both qualitative and quantitative methods

Use storyboards, process flows, and sitemaps to illustrate design concepts

Create wireframes, prototypes and mock-ups using design and prototyping tools

Spearhead the creation of visually appealing and intuitive user interface designs, incorporating mock-ups, prototypes, and interactive elements

Develop detailed system specification and design documentation based on user requirements

Conduct heuristic testing and user testing sessions to assess the usability and effectiveness of design solutions, making iterative improvements based on feedback and data-driven insights

Convene and moderate user experience and requirements validation meetings with key users and stakeholders

Identify and resolve UX issues

Develop user documentation including user guides and manuals for products

Collaborate with the development team to ensure seamless integration of design elements into the final product, maintaining consistency and usability across different platforms

Scrum / Agile Development participation

Stay up to date with industry trends, emerging technologies, and best practices in UX design, and apply this knowledge to enhance the overall user experience

Requirements

Key Competencies Required:

Agile mindset and experience working within an agile development environment

Knowledge of graphic design range of products such as Adobe Creative Suite, Moqups, InVision or InDesign, and the ability to create high-fidelity mock-ups and prototypes

Proficiency in user research methodologies, including qualitative and quantitative approaches

Solid understanding of information architecture, interaction design, and visual design principles

Ability to work in a fast paced, agile development environment

Excellent communication skills and attention to detail

Knowledge of usability Factors in Human Computer Interaction

Demonstrate strong problem solving and technical skills

Knowledge of the trends in the software development domain

Should be able to work under minimum to no supervision and yet deliver quality results on time

Basic web development and programming skills are a plus

Ability to coordinate and balance priorities of multiple projects and deliverables

Professional Expertise/Competencies Preferred:

Adequate professional experience directly supporting the development, and implementation of mission critical systems

Relevant experience in enterprise-level Business Analysis, Systems Analysis and UI/UX design

Experience working in an agile/scrum development environment

Experience in driving ongoing improvements and efficiencies in operational practices, tools & processes

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