Kenya Jobs Expertini®

Waiter/ Waitress at Fairmont Hotels & Resorts

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Company: JobWebKenya

Location: Kenya

Category: other-general

Job Description

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The Fairmont Norfolk is a historic hotel in Nairobi, Kenya and is owned by the luxury hotel chain, Fairmont Hotels and Resorts. The hotel has rooms, 4 restaurants, and consists of 5 main blocks, each ranging from 1 to 2 stories high. The hotel has a signature Tudor style of architecture that has been maintained since its original construction.

What is in it for you:

Employee benefit card offering discounted rates in Accor worldwide

Learning programs through our Academies and the opportunity to earn qualifications while you work

Opportunity to develop your talent and grow within your property and across the world!

Ability to make a difference in the local community through our Corporate Social Responsibility activities, like Planet 21

What you will be doing:

Reporting to the Outlets Manager, responsibilities and essential job functions include but are not limited to the following:

Welcomes the guests and ensures they are attended to i.e. presents menus, helps with recommendations, receives orders, places orders and handles payments.

Liaise with kitchen to ensure the highest standard of food quality and visual appeal

Your experience and skills include:

Excellent reading, writing and oral proficiency in English

Computer knowledge (Microsoft Excel, Word, PowerPoint)

Eagerness to learn and share knowledge with the Team

A positive, energetic and motivated personality and professional attitude

Must be well-presented and professionally groomed at all times

A hardworking attitude who is ready to complete all duties, responsibilities and additional tasks set by the Outlet Leader with positivity

Strong interpersonal and communication skills

Must always have a friendly attitude, develop strong working relationships with all colleagues and Leaders, demonstrating respect and understanding

Use professional verbal language and body language at all times

Hospitality Studies is preferable

Strong reading, writing and oral proficiency in the English language

A second foreign language is a plus

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